



राष्ट्रीय मिथुन अनुसंधान केंद्र
भारतीय कृषि अनुसंधान परिषद
National Research Centre on Mithun (NRC-M)
Indian Council of Agricultural Research (ICAR)
Jharnapani, Medziphema, Nagaland-797106 INDIA



NO.NRCM(S)193/2013

Date: 11.11.2014

Tender Notice

Sub.: Inviting quotations for providing 10 Mbps Internet connectivity Leased Line/CDMA/W Max/GSM/other compatible system (1:1 uncompressed and unshared with last node) at NRCM Jharnapani, Nagaland.

'Sealed Bids' are invited for providing 10 Mbps Internet connectivity Leased Line (1:1 uncompressed and unshared with last node) from reputed Firms/service provider/Agencies/Govt. Licensed firms at NRCM, Jharnapani, Nagaland. The tender notification can also be downloaded from the website "www.nrcmithun.res.in".

Tenders should be accompanied by tender fee (non-refundable) of **Rs.1000/-** and bid security(refundable) for an amount of **Rs.30,000/-** to be submitted in the form of Demand Draft only to be drawn in favour of "Director, NRCM", payable at SBI Medziphema (code-06759).

Last date for sale of tender documents : **08.12.2014 upto 16:00 hrs**

Last date for receipt of tender: **09.12.2014 upto 14:00 hrs**

Date of opening of Technical Bid: **09.12.2014 at 15:00 hrs**

ASSTT. ADMN. OFFICER(S)
FOR AND ON BEHALF OF DIRECTOR

Criterion for eligibility (Terms and conditions)

1. The Internet Service Provider (ISP) should have a valid ISP licence from Govt of India (Attach a copy of licence)
2. ISP must have licence from Department of Telecommunication (DoT) for set up and operate gateways (Attach certificate).
3. ISP must have sufficient experience and expertise for high speed internet connectivity (Attach list of client for more than 4 Mbps).
4. The quotation should clearly indicate the different components of the total charges- Renewing (Annual) and non-renewing (one time) for 10 Mbps bandwidth and equipments supplied.
5. The institute will make payments against the bill raised on quarterly/half yearly/annually basis.
6. Compliance of terms with any deviation should be clearly indicated in Remarks in separate deviation sheet
7. The ISP should have a fully functional Customer service centre in NEH region which is operational 24x7 days a week (Attach certificate).
8. The bidder would insure that the local loop provisioning does not violate regulations as laid by Govt of India/ TRAI in respect of such links/networks. Bidder will be responsible for making all the payments towards the local loop changes/ rental charges etc.
9. The quotations should be submitted in two bid system i.e Technical and financial bid. Financial bid of those vendors will be considered who will qualify technically.
10. The vendor must mention clearly that hardware and software (such as Antenna, server, operating system, modem/router/port/cable suitable to withstand all weather conditions) will be provided to make this internet connectivity operational. NRCM will not provide any additional charges for Hardware and Software.
11. The equipments supplied should be IPv6 ready for future upgradation.
12. The configuration of proxy setup of server should be completely inclusive.
13. Vendors not complying with above conditions or not providing complete information as derived shall not be considered.
14. A tender fee (non-refundable) of Rs. **1000/-** though Demand Draft in favour of Director, NRCM payable at SBI Medziphema Branch (Code-06759) should be enclosed.
15. F.O.R should be destination i.e NRCM, Jharnapani, Medziphema, Nagaland.
16. Bid security(refundable) of Rs **30,000/-** must be submitted in form of Demand draft to be drawn in favour of Director, NRCM payable at SBI Medziphema Branch (Code-06759) to safeguard the interest of the purchaser against any possible defector failure in full or part of the contract period. Bid security is refundable on completion of first year of the warranty period.
17. NRCM reserves the right to carry out the capability assessment of the bidder and decision of the institute shall be final in this regard.

II. Delivery period and Installation:

ISP shall immediately deliver and install the dedicated line.

ISP shall deliver and install the complete setup within one month from the date of issuing the order. If any problem arise in this regard should immediately be inform to the office within due date.

III. Warranty period:

1. The vendor will be responsible for the comprehensive maintenance during the warranty period of 3 year after acceptance of installation and testing of hardware for which NRCM will not make any extra payment.
2. Vendor will do preventive maintenance once in every quarter for up keep of the system. The schedule will have to be adhered strictly.
3. Vendor must agree to provide services in face of any connectivity complaints/ internet speed or any other technical difficulties immediately without any extra cost during the warranty period.
4. The service shall be provided 24 X 7 days in a week.
5. 99% up time shall be calculated as (Total time-down time X 100/total time deduction in payment will be made for down time in the bill raised by the ISP.)

IV. Responsibilities under the contract:

1. To provide 10 Mbps internet connectivity (leased line/CDMA/W Max/GSM/other compatible system) at NRCM. Internet router port at ISP gateway for required bandwidth and at least 16 public IP addresses including reserve lookups configured at this IPs.
2. Provision and training for local monitoring of internet sites visited to avoid misappropriate use and software and hardware (if any) for above purpose.
3. Installation, commissioning, configuring of the link and hardware (Antenna, server, MUX, modem and router, ports and cables etc)
4. Maintenance support service (24 X 7 days a week) for bandwidth and equipments.
5. Initiation of mini training to the technical staff of NRC on Mithun for handling of all the equipments and monitoring of bandwidth utilisation for individual systems.
6. The bandwidth utilisation details should be furnished separately for each public IP provided by the ISP on monthly basis.

ISP will required to sign service level agreement having the following:

1. 10Mbps internet bandwidth at all the time.
2. Packet losses: Less than 1% (Avg over looping) at any given point of time to any part of globe.
3. Latency: Less than 350 ms from NRCM to ISP's tier peering point.
4. Network availability: More than 99% per month.
5. Report for performance, monitoring/usage to be submitted by the ISP on monthly basis or as required by NRCM.

If the services are not found satisfactory, NRCM reserves the right to cancel the contract with one month notice.

NRCM will not provide any additional charges for hardware (Antenna, Tower, Mux, router, NTU, modem, fiber cable) and softwares. The prices quoted shall be considered inclusive for hardware and software required for connectivity.

Other terms and conditions:

1. Tender should accompany with bid security(refundable) of Rs.30,000/- in form of a demand draft.
2. Bidder should submit valid documentary proof of VAT, Service tax registration number and details of income tax registration (PAN).
3. NRCM reserve the right to verify/ seek confirmation of all original documentary evidence submitted by vendors in support of above mentioned specification for eligible criteria. In case any information furnished by the bidder is found to be false/incorrect at any stage, the bid shall be summarily rejected and no correspondence on the same shall be entertained.

Submission of Quotations:

The quotations shall be submitted under Two-Bid System i.e. Technical & Commercial bid in separate sealed envelopes addressed to the **Director, NRC on Mithun, Jharnapani, Medziphema, Nagaland-797106**. Both the envelopes should be super scribed with Technical Bid and Priced Bid, tender number, due date and time, date and time of opening. Both the envelopes should be kept in one bigger envelope duly sealed. The Technical bids will be opened first on the prescribed date and time. The Price Bids of the technically qualified firms will be opened after the evaluation of technical bids. The date and time for opening the Price Bids will be intimated to the technically qualified firms accordingly. In case, the Tender opening date is declared a holiday, the tender would be opened on the next working day at prescribed time. The technical and the financial bid must be submitted in the letter head of the tenderer.

Receiving and opening of tenders:

Last date and time of submission of quotation is 09.12.2014 upto 14:00 hrs.

Date and time of opening technical bid: 09.12.2014 upto 15:00 hrs

Date and time of opening Price bid The opening date of price bid shall be intimated through phone/email to the bidders whose offers have technically qualified.

Validity of Quotation: The quotation should be valid for a period of 120 days from the date of opening of the technical bids.

Taxes: The percentage of Tax must be quoted in clear terms separately. If the taxes are not mentioned separately, it will be presumed that the rates quoted are inclusive of taxes.

Delivery: Preferably immediate. In case there is any specific schedule of delivery on the part of vendor, which should be clearly mentioned.

**Signature and Seal of the
Authorised person of the firm**

TECHNICAL BID

The Director, NRCM, Jharnapani, Nagaland invites sealed tenders in the shape of Two Bid Systems i.e. (Technical & Commercial) from reputed Indian Firms/Agencies/Govt. Licensed firms for 10 Mbps Internet Connectivity Leased Line/CDMA/W Max/GSM/other compatible system (1:1 uncompressed & unshared with last node) for NRCM.

Description	Bid Security	Cost of tender document	Last date and time for sale of tender document	Last date and time for submission of tender	Date and time for opening of Technical bid
10 Mbps internet connectivity Leased line /CDMA/W Max/GSM/other compatible system (1:1 uncompressed & unshared with last node) for NRCM	Rs.30,000/-	Rs.1,000/-	08.12.2014 upto 16:00 hrs	09.12.2014 upto 14:00 hrs	09.12.2014 upto 15:00 hrs

1. Name of the company.....
2. Name of the authorized person (who signs on the tender document)
.....
3. Address of the Company.....
4. E-mail D:.....
5. Phone No.....Fax. No..... & Mob No.....

Eligibility Criteria for Selection:

Sl.No	Particulars	Requirement
1	Tender documents duly completed and signed but without indicating the rates as a mark of compliance of the bid conditions.	
2	Photocopy of document showing ISP License No. (With date) along with a copy of the License Agreement for the provision of Internet Service issued by Government of India to be enclosed.	Proof required
3	Bid Security deposit of Rs.30,000/-(in the form of DD)	Amount/ DD No. & date
4	Copy of Up-to-date Sales Tax Clearance Certificate/VAT registration certificate/VAT registration certificate indicating also the TIN number of the firm.	Proof required
5	Copy of the PAN no.	
6	Name of the Department/Institution where such projects have already been implemented. Certificates from earlier clients for successful implementation of Leased lines internet access.	Proof required
7	Two references for providing Internet connectivity(Internet Lease Line) of 10 Mbps or more to Govt./PSUs for at least 1 year, have to be provided.	Proof required
8	Non- Blacklisting Declaration on non-judicial stamp paper duly attested on Rs. 50/-.	Must enclosed along with technical bid

9	Address, Contact Person, Phone, Tele Fax/ E-mail of Offices with residential contact information during holidays.	
10	Terms of payment i.e. quarterly / half-yearly / annual	
11	The tender document must be duly sealed and signed and enclosed with the technical bids	
12	Any other related document wish to submit	

**Signature and Seal of the
Authorised person of the firm**

Price Schedule for Financial Bid:

Sl No	Item description	Basic price	Duties/Taxes as applicable	Total charges
1	One time installation and configuration charges			
2	Annual rental (Renewing charge)			
3	Any other charges (To be specified)			

**Signature and Seal of the
Authorised person of the firm**